



Department
for Transport

Thameslink, Southern and Great Northern Franchise

Train Service Requirements

May 2014

(Left) Front cover of the government's 'Train Service Requirement' document

https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/381933/tsqn-service-level-commitments.pdf

From: [Department for Transport](#)

First published: 20 October 2014

Part of: [Public register of rail passenger franchise agreements](#) and
[Rail network](#)

Franchise agreements and ancillary documents for Govia Thameslink Railway Limited.

<https://www.gov.uk/government/publications/govia-thameslink>

*Please note: extracts are from official government documents and are set out here for **information only**. They do **not** purport to be the documents themselves. In all cases, reference to the official documents should be made.*

*Web addresses may change from time to time and links are given for **information only**.*

*The table on page 3 represents **our** understanding of the train service requirements as they affect the Fen Line, Mondays to Fridays, from May 2017 and should **not** be relied upon as a statement of contract contents.*

Extract from TABLE 1 - NORTHBOUND

TSGN Agreed form TBR 06 - 140521 ECML 1 - Final Agreed Version 30/10/2014

ECML 2: East Coast Mainline Minimum Service Specification and First and Last Train Specification

TABLE 1: NORTHBOUND

Direct services from each station to London		Monday to Friday												Saturday					Sunday															
		Journey Times		0200-0659	0700-1559	0700-1559	1800-1859	1700-1759	1900-1959	2000-2059	2100-2159	2200-0159	Service leaves London			Journey Times		0200-0659	0700-2159	0700-2159	2200-0159	Service leaves London			Journey Times		0200-0659	0900-2059	0900-2059	2100-0159	Service leaves London			
		Average	Maximum	Total	TPH	Total	Total	Total	Total	Total	Total	Total	First (no later than)	Last (no earlier than)	Last (Fri nights only)	Average	Maximum	Total	TPH	Total	Total	First (no later than)	Last (no earlier than)	Average	Maximum	Total	TPH	Total	Total	First (no later than)	Last (no earlier than)			
CEX only	Letchworth			0	0 0 2	0	1	0	2		4			3 3 3	-	-			0 0 1		0 0 2	5	3	-	-			0	0	0	1	-	-	
	Royston			0		0					4											5	3	-	-			0	0	0	1	-	-	
CEX and ECML Outer Services only	Cambridge	London Kings Cross	49	54	1		13	6	2	2	2		4			06:45	23:00			30	3	06:45	23:00			47	52	1	2	24	5	08:45	23:00	
	Waterbeach	London Kings Cross			2 (note 6)	1	2	10	3	1	1	1	1	2	3	06:45	23:00			2 (note 7)	2 (note 7)	16	3	06:00	23:00			1	1	12	3	08:00	23:00	
CEX and ECML Outer Services only	Ely	London Kings Cross			2 (note 6)			13	6	2	2	2	2	3	3	06:45	23:00			2 (note 7)	2 (note 7)	30	3	06:00	23:00			1	1	12	3	08:00	23:00	
	Littleport	London Kings Cross			2 (note 6)	2	1	10	3	1	1	1	1	1	1	06:45	23:00			2	1	15	3	06:00	23:00			1	1	12	3	08:00	23:00	
	Downham Market	London Kings Cross			2 (note 6)			16	6	2	2	2	2	3	3	06:45	23:00			2 (note 7)		29	3	06:00	23:00			1	1	12	3	08:00	23:00	
	Wattington	London Kings Cross			2 (note 6)			10	3	1	1	1	1	1	1	06:45	23:00			2 (note 7)	2 (note 8)	15	3	06:00	23:00			1	1	12	3	08:00	23:00	
	King's Lynn	London Kings Cross			2 (note 6)			16	6	2	2	2	2	2	2	06:45	23:00			2 (note 7)	2 (note 8)	29	3	06:00	23:00			1	1	12	3	08:00	23:00	
				98	104	2 (note 6)			16	6	2	2	2	2	2	06:45	23:00					29	3	06:00	23:00			98	104	1	1	12	3	08:00

Note 1: The minimum requirement at Old Street, Essex Road, Highbury & Islington and Drayton Park before 10:00 on a Sunday morning may be reduced, but only to the extent that the Franchisee (having used all reasonable endeavours) is unable to secure the necessary rights to operate services on the Moorgate branch.
 Note 2: One additional service shall be provided from Hertford North to Stevenage, calling at Watton-at-Stone, arriving at Stevenage before 06:15.
 Note 3: The specified totals must include four services from London to each of Ashwell & Morden, Meldreth, Shepreth and Foston, arriving at Cambridge between 07:15 and 09:15, with a maximum interval of 35 minutes between consecutive arrivals at Cambridge. Note 4: The requirement increases to three trains per hour between 16:00 and 18:59 on Saturdays.
 Note 5: One additional service shall be provided from Stevenage to Peterborough, calling at all stations, arriving at Peterborough before 08:45.
 Note 6: One additional service shall be provided from Cambridge to King's Lynn, calling at all stations, arriving at King's Lynn before 07:15. Note 7: One additional service shall be provided from Cambridge to King's Lynn, calling at all stations, arriving at King's Lynn before 07:30.
 Note 8: The frequency of service may be reduced to one train per hour in up to two hours of the day between 07:00 and 19:59 Monday to Friday and one hour between 07:00 and 21:59 on a Saturday to allow for pre-existing freight services to operate.

N.B. Notes 6 and 7 apply to Fen Line services.

Extract from TABLE 2 - SOUTHBOUND

TSGN Agreed form TBR 06 - 140521 ECML 2 - Final Agreed Version 30/10/2014

TABLE 2: SOUTHBOUND

Direct services to London from each station		Monday to Friday												Saturday					Sunday														
		Journey Times		0200-0659	0700-0959	0800-0959	1000-1959	1000-1959	2000-2059	2100-2159	2200-0159	Service arrives London			Journey Times		0200-0659	0900-2059	0900-2059	2100-0159	Service arrives London												
		Average	Maximum	Total	Total	Total	TPH	Total	Total	Total	Total	First (no later than)	Last (no earlier than)	Last (no earlier than)	Average	Maximum	Total	TPH	Total	Total	First (no later than)	Last (no earlier than)											
CEX and ECML Outer Services only	King's Lynn	London Kings Cross	98	103	1	1	1	1	1	1	1	1	1	1	06:45	00:30			2 (note 2)	29	5 (note 1)	3 (note 1)	07:45	00:30	98	98	0	1	12	4	10:00	00:30	
	Wattington	London Kings Cross			6	2	2	1	10	1	1	3	06:45	00:30			1	15	5 (note 1)	3 (note 1)	07:45	00:30			0	1	12	4	10:00	00:30			
	Downham Market	London Kings Cross			6	2	2 (note 1)	18	2	2	5	06:45	00:30			2 (note 1)	29	5 (note 1)	3 (note 1)	07:45	00:30			0	1	12	4	10:00	00:30				
	Littleport	London Kings Cross			6	2	2	2	10	1	1	3	06:45	00:30			2	15	5 (note 1)	3 (note 1)	07:45	00:30			0	1	12	4	10:00	00:30			
	Ely	London Kings Cross			6	2	2	2	20	2	2	5	06:45	00:30			2	15	5 (note 1)	3 (note 1)	07:45	00:30			0	1	12	4	10:00	00:30			
	Waterbeach	London Kings Cross			6	2	2	2	10	1	1	3	06:45	00:30			2	15	5 (note 1)	3 (note 1)	07:45	00:30			0	1	12	4	10:00	00:30			
CEX only	Cambridge	London Kings Cross	48	53	1	1	1	6	2	2	20	2	2	4	06:45	23:30					5 2 2	06:45	23:30			48	50	0	2	24	4	09:45	23:30
	Royston	London Kings Cross			6	2	0	0	0	0	0	2									0	0					0	0	0	0			
	Letchworth	London Kings Cross			3	0	0	0	0	0	0	2									0	0					0	0	0	0			

Note 1: One additional service shall be provided from King's Lynn to Cambridge, calling at all stations, departing King's Lynn no earlier than 23:00.
 Note 2: The frequency of service may be reduced to one train per hour in up to two hours of the day between 10:00 and 19:59 Monday to Friday and one hour between 07:00 and 21:59 on a Saturday to allow for pre-existing freight services to operate. Note 3: The requirement increases to three trains per hour between 09:00 and 11:59 on Saturdays.
 Note 4: The requirement increases to two trains per hour arriving in London between 17:00 and 19:59 on weekdays.
 Note 5: The minimum requirement at Drayton Park, Highbury & Islington, Essex Road and Old Street before 10:00 on a Sunday morning may be reduced, but only to the extent that the Franchisee (having used all reasonable endeavours) is unable to secure the necessary rights to operate services on the Moorgate branch.

N.B. Notes 1 and 2 apply to Fen Line services.

Our understanding of the half-hourly service commitment

(Please note that the table below has no official status)

Contracted MINIMUM Train Service Requirement for Fen Line from May 2017									
<i>From TSGN Franchise 'Train Service requirements' published in May 2014 by DfT)</i>									
<i>Mondays to Fridays</i>	TOTAL	TOTAL	TOTAL	TPH	TOTAL	TOTAL	TOTAL	TOTAL	
<i>Southbound to Kings Cross</i>	0200-0659	0700-0959	0800-0859	1000-1959	1000-1959	2000-2059	2100-2159	2200-0159	
Kings Lynn	1	6	2	2*	18	2	2	5	
Watlington	1	6	2	1	10	1	1	3	'Half-hourly' (2 tph) shown in YELLOW -and on Saturdays too!
Downham Market	1	6	2	2*	18	2	2	5	
Littleport	1	6	2	1	10	1	1	3	
Ely	1	6	2	2	20	2	2	5	
Waterbeach	1	5	2	1	10	1	1	3	
Cambridge North **	-	-	-	-	-	-	-	-	
Cambridge (CEX only)	1	6	2	2	20	2	2	4	
Royston (CEX only)	1	6	2	0	0	0	0	2	
Letchworth (CEX only)	1	3	0	0	0	0	0	2	
** New station due to open on 21 May 2017 (not part of contracted service) TPH = trains per hour									
* in up to 2 peak hours - 1 tph (1 freight train ph may run instead)									
CEX - Cambridge Express - max 2 stops between Cambridge and King's Cross									
<i>Mondays to Fridays</i>	TOTAL	TPH	TOTAL	TOTAL	TOTAL	TOTAL	TOTAL	TOTAL	TOTAL
<i>Northbound from Kings Cross</i>	0200-0659	0700-1559	0700-1559	1600-1859	1700-1759	1900-1959	2000-2059	2100-2159	2200-0159
Letchworth (CEX only)	0	0	0	1	0	2		4	3
Royston (CEX only)	0	0	0	6	2	2		4	3
Cambridge (CEX only)	1	2	18	6	2	2		4	3
Cambridge North **	-	-	-	-	-	-	-	-	-
Waterbeach	2^	1	10	3	1	1	1	1	2
Ely	2^	2	18	6	2	2	2	2	3
Littleport	2^	1	10	3	1	1	1	1	3
Downham Market	2^	2*	16	6	2	2	2	2	3
Watlington	2^	1	10	3	1	1	1	1	3
Kings Lynn	2^	2*	16	6	2	2	2	2	3
*in up to 2 off-peak hours -1 tph (1 freight train ph may run instead) ^ one train starts at Cambridge									
CEX - Cambridge Express - max 2 stops between Cambridge and King's Cross									
https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/381933/tsgn-service-level-commitments.pdf									